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Mr. Richard D. De Rosa  
MTE,

Richard,

Since we have now had the Max2100 Exhauster and Cyclone units installed and in operation at our Richmond, Virginia Bill Print & Distribution center for a few years I would like to take the opportunity to communicate my thoughts related to the installation of the system and its performance. I would first like to thank you and your team for your efforts associated with the installation of the system. The activities associated with the installation were completed on schedule and the personnel from your company that we interfaced with were both knowledgeable and professional. They did an excellent job!

The performance of the system has met my expectations and improved the environment out on the operations floor as you had promised. We have seen an immediate improvement associated with the temperature in an around the area where we are operating our high-speed laser printing equipment. A good portion of the heat that was generated by the printers which was previously exhausted directly back into the work area is now being exhausted through your system to outside of the work area where it is now being cleaned, cooled and reused. This has been a great improvement and the printer operator personnel are very appreciative of this improvement. Additionally, the system seems to have had a positive effect related to lessening of any toner odor that is normally associated with the type of printing that we perform.

Once again I would like to thank you and your team. It was a pleasure doing business with you and congratulations for a job well done.

Bob