

Subject: Chubb

Rich,

I just wanted to thank you for the great work MTE did in addressing the excess toner and paper dust in our print room. After looking into what several companies had to offer in extracting toner and paper dust I could not be happier with our decision to go with MTT.

Since the install in of your equipment on our Xerox and IBM printers along with the web cleaner on the Roll System unwinders the print room's air quality has greatly improved. The amount of paper dust and the toner exhaust odor has been reduced significantly. The printers require less down time for maintenance, service calls and vacuuming of dust which has translated into higher production/throughput rates by our operators.

The operators also thank you as they no longer need to place a piece of paper over their coffee cups to keep the dust out while working!

Your equipment has proven to be reliable, non-intrusive and aesthetically pleasing as I have received many compliments and surprised looks from visitors who didn't realize your equipment was not part of the printer itself!

Thanks for all the hard work, excellent customer service and for manufacturing a quality product.

James Blalock
Print Supervisor
Chubb & Son